



BlueSpice indigo



With indigo you get the best service. Learn more about our conditions and further services.

Content

- 01 What does BlueSpice indigo mean?
- 02 Subscription BlueSpice pro Cloud
- 03 Subscription BlueSpice pro On Premises
- 04 Subscription BlueSpice farm
- 05 Service pack installation
- 06 Connections
- 07 Trainings
- 08 Workshops
- 09 Online Service Pack
- 10 Hourly and daily rates
- 11 Contact us

What does BlueSpice indigo mean?

BlueSpice indigo is our subscription model for customers who have specific requirements when it comes to contracting, customizing their software and delivering the software.

If you meet any of the following criteria, you will require BlueSpice indigo and in turn receive the associated services.

Criteria for contracts

- You have your own framework contracts, security policies or special purchasing conditions that differ from our services.
- Your order is placed on the basis of EVB-IT contracts or other third-party purchase contracts of third parties with additional performance requirements.
- A tendering procedure is required for the commissioning.

→ Our services:

- Contract arrangements and consulting
- Assigned project manager, who knows the special conditions and implements the necessary additional processes
- Management of separate purchasing and billing processes

Criteria for software customization and exceptional technical services

- You need programming in an extent of more than 50 hours for the creation of new functions, for migrations or similar.

→ Our services:

- Assigned project manager who accompanies the project from professional planning to implementation and documentation
- Internal documentation of all customer-specific adjustments for planning subsequent upgrades

Criteria for customized delivery of the software

- There is no maintenance access (with root privileges)
- Software updates and upgrades must be securely provided to the customer or its service providers on customer-specific transfer servers and versioning systems

→ Our services:

- Continuous customer-specific agreed provision of the respective current software versions
- Cooperation with external service providers via agreed interfaces

Subscription BlueSpice pro indigo - Cloud

The full version hosted on the servers of Hallo Welt!

	Users up to ...	25	50	100	250	500	1.000	2.000	2.500	5.000
ANNUAL CANCELLATION	Software / year	€ 8,650	€ 9,950	€ 12,250	€ 14,450	€ 16,250	€ 19,250	€ 23,250	€ 25,250	€ 34,250
	equals monthly	€ 720	€ 829	€ 1,021	€ 1,204	€ 1,354	€ 1,604	€ 1,937	€ 2,104	€ 2,854
	User / month	€ 28.83	€ 16.58	€ 10.21	€ 4.82	€ 2.71	€ 1.60	€ 0.97	€ 0.84	€ 0.57

SUPPORT	+ 10 hours support / year	+ € 1,300								
	+ 25 hours support / year	+ € 3,250								
	+ 50 hours support / year	+ € 6,500								

MORE	GB included	50	100	250	250	250	250	250	250	250
	+ Comfort Sign-on (optional) connection to authentication server via SAML	+ € 1,800								
	Installation fee	€ 375 one-time								

All prices for one BlueSpice pro Cloud wiki net plus VAT.

- Bookable with annual cancellation
- Annual billing
- Minimum contract period 2 months
- Payment due for the first time after 14 days
- Notice period 1 month
- Choose the number of support hours yourself.

More than 5,000 users? We will gladly calculate a special price for you.

You can find our product and price configurator under:

<https://bluespice.com/buy/prices/configure-your-price/>

Subscription BlueSpice pro indigo - On Premises

The full version hosted on your server.

	Users up to ...	50	100	250	500	1.000	2.000	2.500	5.000	10.000	10.000+
ANNUAL CANCELLATION	Software / year	€ 9,950	€ 12,250	€ 14,450	€ 16,250	€ 19,250	€ 23,250	€ 25,250	€ 34,250	€ 44,250	€ 47,250
	equals monthly	€ 829	€ 1,021	€ 1,204	€ 1,354	€ 1,604	€ 1,937	€ 2,104	€ 2,854	€ 3,687	€ 3,937
	User / month	€ 16.58	€ 10.21	€ 4.82	€ 2.71	€ 1.60	€ 0.97	€ 0.84	€ 0.57	€ 0.37	< € 0.37
SUPPORT	+ 10 hours support / year	+ € 1,300									
	+ 25 hours support / year	+ € 3,250									
	+ 50 hours support / year	+ € 6,500									

All prices for one wiki per server net plus VAT
and one-time installation costs.

- Bookable with annual cancellation
- Advance payment for one year
- Payment due after 14 days
- Can be terminated with 2 months' notice
- Choose the number of support hours yourself.

You can find our product and price configurator under:

<https://bluespice.com/buy/prices/configure-your-price/>

Subscription BlueSpice farm indigo

BlueSpice farm provides you with an unlimited number of wiki instances within an organization on any number of servers or in a distributed architecture. With BlueSpice farm you operate several wikis on one server.

	Users up to ...	50	100	250	500	1.000	2.000	2.500	5.000	10.000	10.000+
ANNUAL CANCELLATION	Software / year	€ 12,250	€ 16,750	€ 20,750	€ 24,250	€ 29,750	€ 37,250	€ 40,750	€ 57,250	€ 77,250	€ 82,250
	equals monthly	€ 1,020	€ 1,395	€ 1,729	€ 2,020	€ 2,479	€ 3,104	€ 3,395	€ 4,770	€ 6,437	€ 6,854
	User / month	€ 20.42	€ 13.96	€ 6.92	€ 4.04	€ 2.48	€ 1.55	€ 1.36	€ 0.95	€ 0.64	< € 0.64
SUPPORT	+ 10 hours support / year	+ € 1,300									
	+ 25 hours support / year	+ € 3,250									
	+ 50 hours support / year	+ € 6,500									

All prices for one wiki per server net plus VAT
and one-time installation costs.

- Bookable with annual cancellation
- Advance payment for one year
- Payment due after 14 days
- Can be terminated with 2 months' notice
- Choose the number of support hours yourself.

You can find our product and price configurator under:

<https://bluespice.com/buy/prices/configure-your-price/>

Service package installation

Our service packages for the installation of BlueSpice on your servers at a glance.

Installation BlueSpice pro	€ 1,500
Installation BlueSpice farm	€ 2,100
Installation BlueSpice pro Docker	€ 900
Installation BlueSpice farm Docker	€ 1,200
Installation BlueSpice pro (VMWare ESX oder ESXi)	€ 1,500
Installation BlueSpice farm (VMWare ESX oder ESXi)	€ 2,100

All prices net plus VAT.

Connections

Setting up services, especially Single Sign-on is the standard in user management within a company.

Comfort Sign-on Connection to a central authentication server (LDAP, Active Directory, SAML), Single Sign-on	€ 1,800
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All prices net plus VAT.

Trainings

We offer optimized training for users, administrators and all wiki users who want to work with forms and metadata. You decide whether we come to your premises, you visit us or hold the seminars in an online format. Depending on the chosen option, additional pro-rata expenses for project management, as well as travel and accommodation costs may apply.

Training package	Online price	Inhouse price + travel expenses	Target audience
User Training (4,5h)	€ 1,200	€ 1,800	Newcomers and editors of articles
Admin Training (9h)	€ 1,800	€ 2,400	Editors and „wiki gardeners“. Participants should already have created and edited wiki pages and have no fear of contact with wikitext, HTML/ CSS or JavaScript.
Semantic Training (3h)	€ 750	---	Wiki editors and/or editorial teams
All prices net plus VAT.			

Workshops

Do you have individual questions in your wiki or a special use case that you want to work on? Do you have requirements that need to be coordinated with implementation strategies, resources and benefits?

In our workshops, we address your individual issues and work together to develop practical solutions. In order to optimally address your issues, we put together each workshop individually.

If you are interested, simply contact us:

<https://bluespice.com/contact/>

Online Service Pack

The Online Service Pack is your power package for project-oriented support in setting up and modifying a wiki.

Hourly quotas	Price	Hourly rate	Your discount
10-hours quota	€ 1,500	€ 150	-
25-hours quota	€ 3,500	€ 140	~ 7%
50-hours quota	€ 6,750	€ 135	10%
All prices net plus VAT.			

- Service and support quotas have a term of 12 months
- The service packs are charged in advance and packages with 25- and 50-hours quota are discounted
- Can be used for power support in online meetings, first, second and third level support for migrations, assistance with design and content creation, templates, semantic queries, minor installations, programming and configuration, server maintenance and project management.
- Trainings, workshops, consulting as well as more extensive programming services for new functions are offered separately and cannot be billed via the Online Service Packs.

Hourly and daily rates

Of course, you can also book individual hours for our services.

Service	Hourly rate	Daily rate
Service / Support / Design Programming / Skinning Project Management / Training	€ 150	€ 1,200
Consulting	€ 200	€ 1,600
All prices net plus VAT		

Contact us

Do you have any questions and/or would you like advice?

We are happy to take the time for an analysis call.

Free of charge and without obligation.

Your contact person: Michał Rosiński

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More than 1,000,000 downloads in 160 countries

BlueSpice is a brand of Hallo Welt! GmbH. Our company was founded to make the technology and concepts of Wikipedia usable for companies. That's why we have been developing the collaborative knowledge management system BlueSpice since 2007. The platform is now used in more than 160 countries worldwide with over 1,000,000 downloads.

With our growing team of more than 30 employees, we develop solutions for knowledge and quality management, IT- and technical documentation as well as organization manuals and wiki-based customer service and support solutions. By providing a complete and relevant set of accompanying services, we ensure that wiki projects are carried out in a structured manner. We consistently focus on open source software and are one of the world's leading providers and consultants for MediaWiki.

