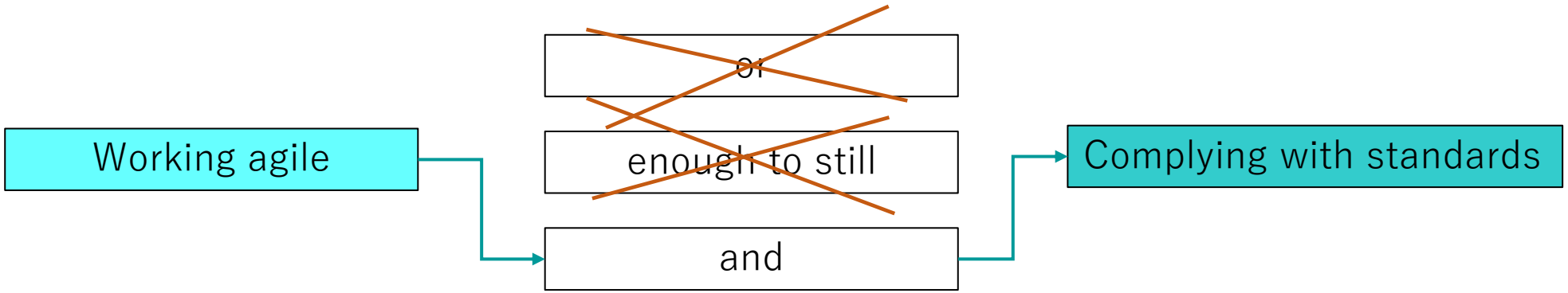
Opponents or Collaborators?

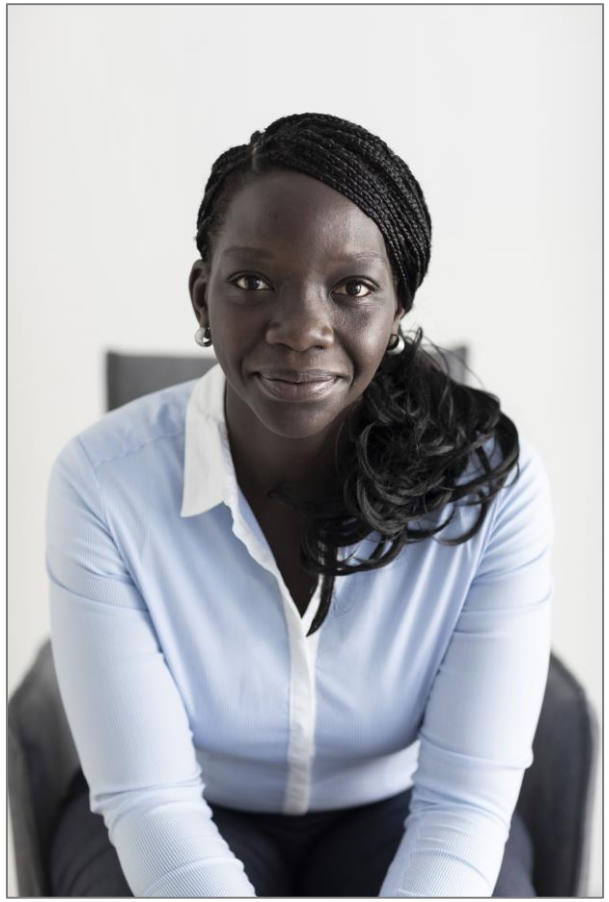


Let‘s make it make sense!

Agenda

- Introduction
- Contradictions & commonalities of agile frameworks & (ISO) standards
- The Scrum roles
- The Scrum rituals & artefacts
- The structure of the ISO standards
- Resolving the contradictions
- Requirements for a knowledge database
- A dangerous myth

Christine Luzolo



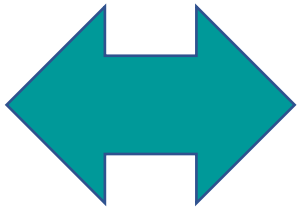
Qualification

- Quality Auditor
- Information Security Officer
- Scrum Master
- Bachelor Degree “International Technology Management”

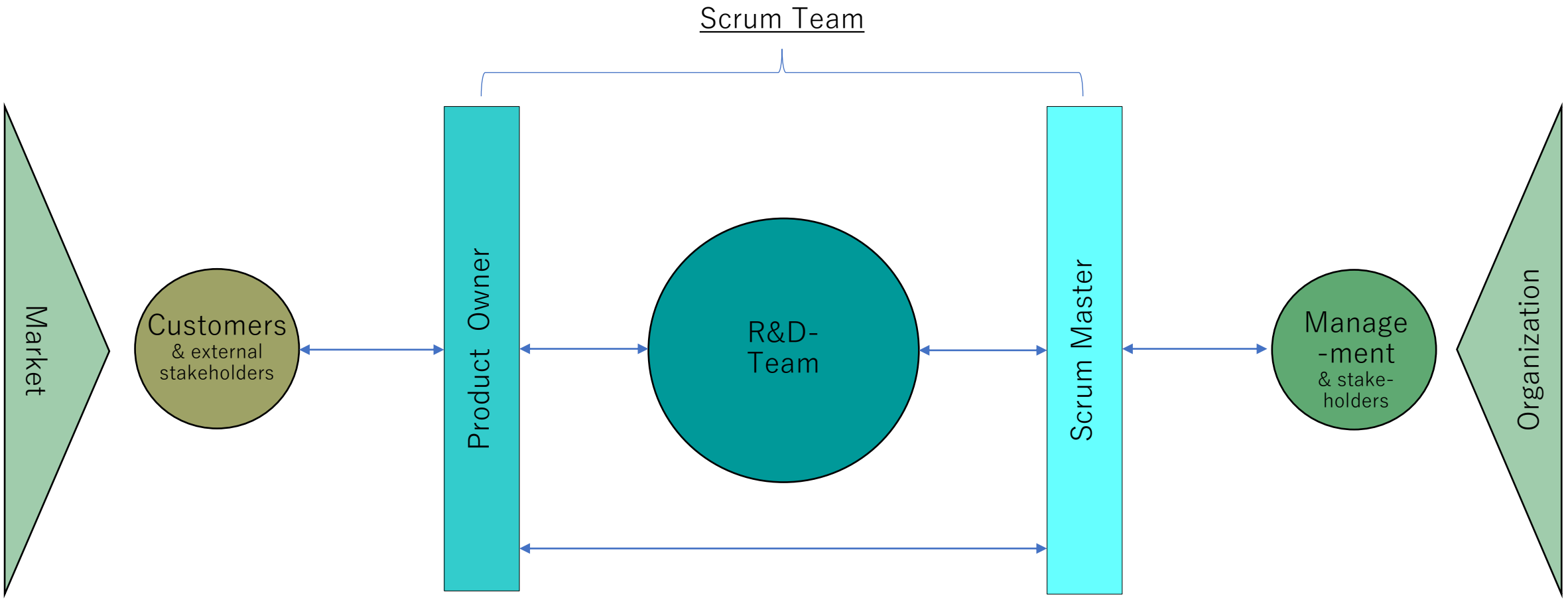
Available for

- Interim Management Positions
- Introduction, maintenance and enhancement of integrated management systems
- Conduction of 1st and 2nd party audits
- Preparation and hosting of 3rd party audits
- Process modelling
- Performance measuring & KPIs

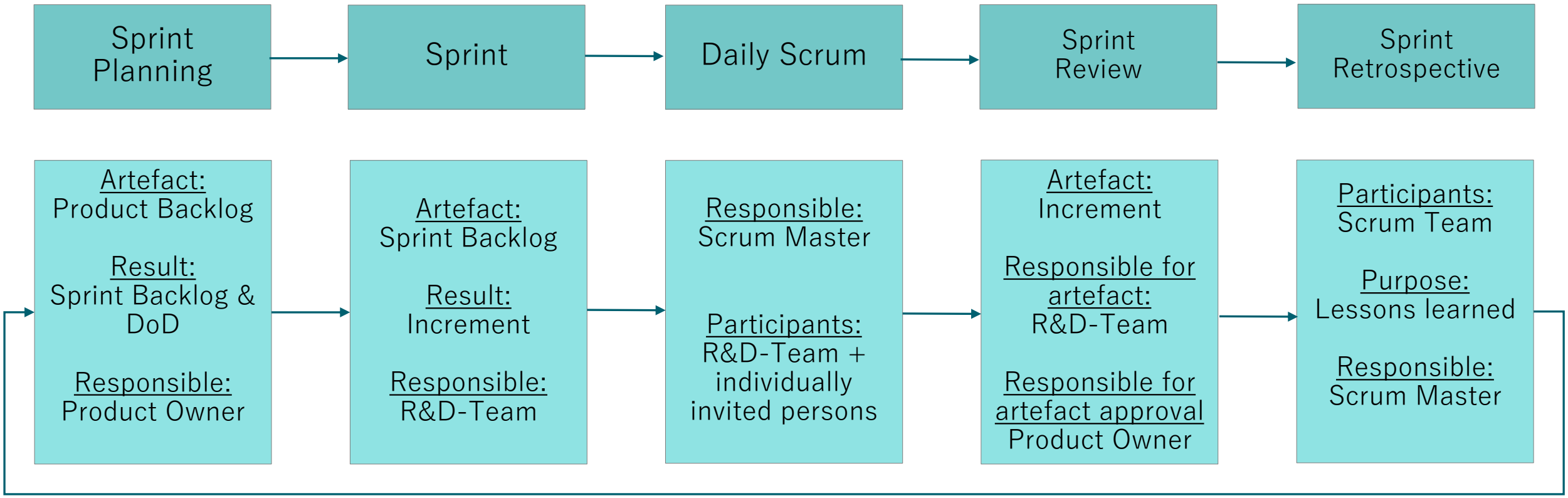
Contradictions & Commonalities

(Supposed) Contradictions		Commonalities
No disciplinary hierarchy in agile teams		Clear responsibilities (even though not hierarchical)
Traceability required by standards vs. flexibility promoted by agile manifesto		Focus on processes & results
Agile manifesto (allegedly) puts increments over documentation		Clear purpose of rituals and artefacts

The Scrum roles



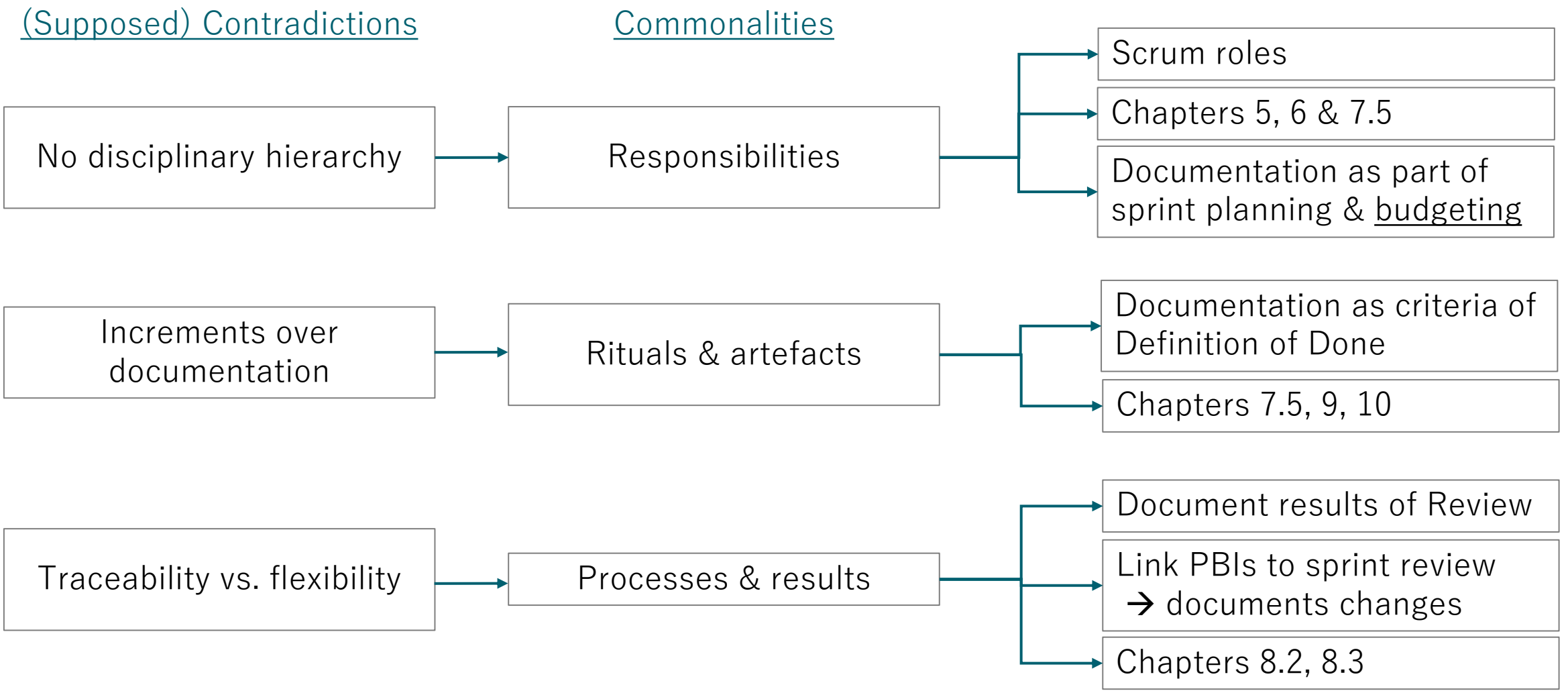
The Scrum rituals & artefacts



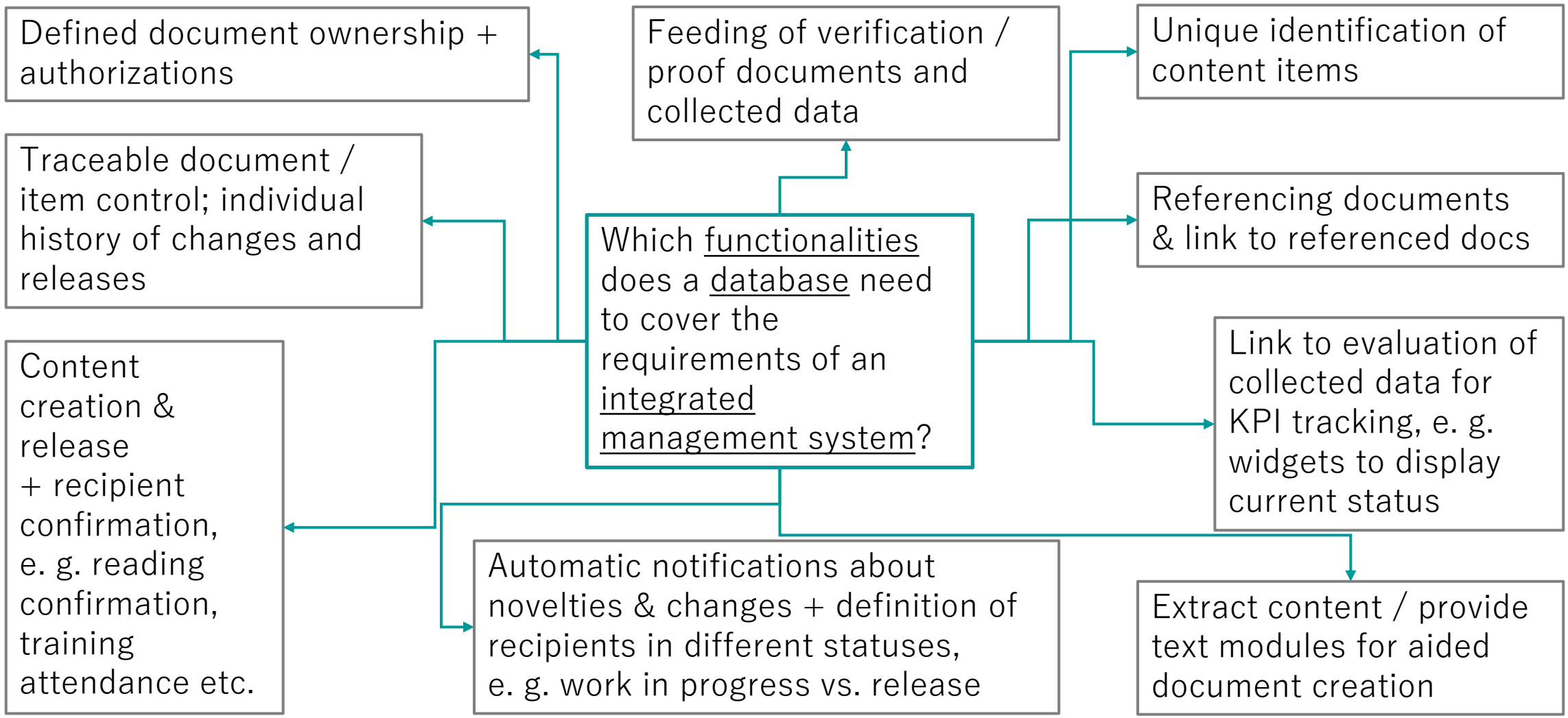
Standard Chapters

1. Scope 2. Normative references 3. Terms & definitions	Standard - related
4. Context of the organization 5. Leadership	Structure of organization
6. Planning	Plan
7. Support 7.5 Documented information 8. Operation 8.2 Requirements for products & services 8.3 Design and development of products and services	Do
9. Performance evaluation	Check
10. Improvement	Act

Resolving contradictions by commonalities & linking agile structures to standard chapters



Requirements for a knowledge database



A dangerous myth

Another commonality

Neither

- agile frameworks
- standards
- knowledge databases

will reduce your workload!

Main benefit

Help you keep up with increasingly complex requirements by establishing and maintaining an efficient working culture and providing effective tools

Focus on the right things

Skip efforts that slow down processes

Scale your companies performance

Result will not (necessarily) be less working hours

Result will be more effective & comprehensive output

More customer satisfaction,

Better market position

More possibilities for employee well-being

Any thoughts or questions on this?

Thank you for your time!

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