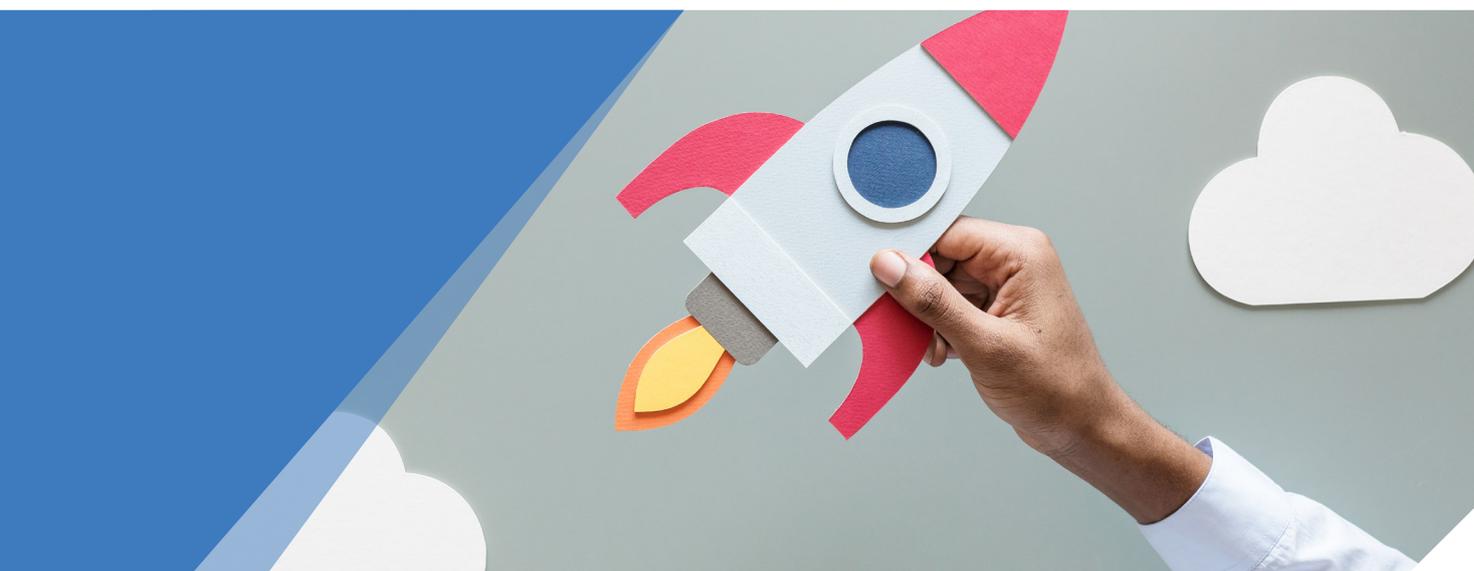


# BlueSpice 3

One upgrade, many advantages



What makes BlueSpice 3 special and why it is worth switching to our latest software.

# Inhalt

01. Why switch to BlueSpice 3?
02. How to upgrade to BlueSpice 3
03. Contact us
04. Our webinars

## Why switch to BlueSpice 3?

*BlueSpice 3 is your leap into the future: Through a thorough revision and the use of the latest technologies we have built a wiki that will inspire you and your colleagues.*

### New user guidance and responsive design

BlueSpice 3 offers a new navigation concept and a responsive user interface. Users can now access and edit wiki content at any time and from their smartphone or tablet.

The new user interface is more graphic and tidier. Among other things, this becomes obvious in the new navigation in the right-hand column. Here we have bundled the functions for quality assurance and other page actions. In addition wiki contents in BlueSpice 3 are given considerably more space and prominence by the optional folding away of the left and right navigation column.

This leaves more space for reading and editing the content.

### New search engine

In BlueSpice 3 we deliver the high-end search engine Elasticsearch, which is also used by Wikipedia. Previous functions like filtering search results or searching through file attachments are of course retained. The new search offers significant improvements:

- A revised search center for a more meaningful presentation of search results (for top hits with thumbnails)
- Searchability of semantic metadata (e.g. data in forms)
- Clearer display of auto-complete with display of similar articles
- Marking of personally important search hits to personalize search results

## Visual Editor of wikipedia

In BlueSpice 3 we replace the previous TinyMCE editor with the VisualEditor from MediaWiki.

This editor has been developed especially for MediaWiki and is permanently used in all wikis of the world, thus is extremely stable. The new editor supports many specific wiki functions like easy editing of templates without having to understand wikitext or interfering with the source code. Popular BlueSpice functions such as the insertion of images via drag & drop remain a valuable component of the software.

## New communication and discussion system

The possibilities to discuss articles are very limited in the classic MediaWiki. Similar to facebook or twitter BlueSpice 3 now features a timeline that facilitates collaborative work on content. Discussion posts can be quickly created, commented on, recommended, assigned to articles and easily tracked:

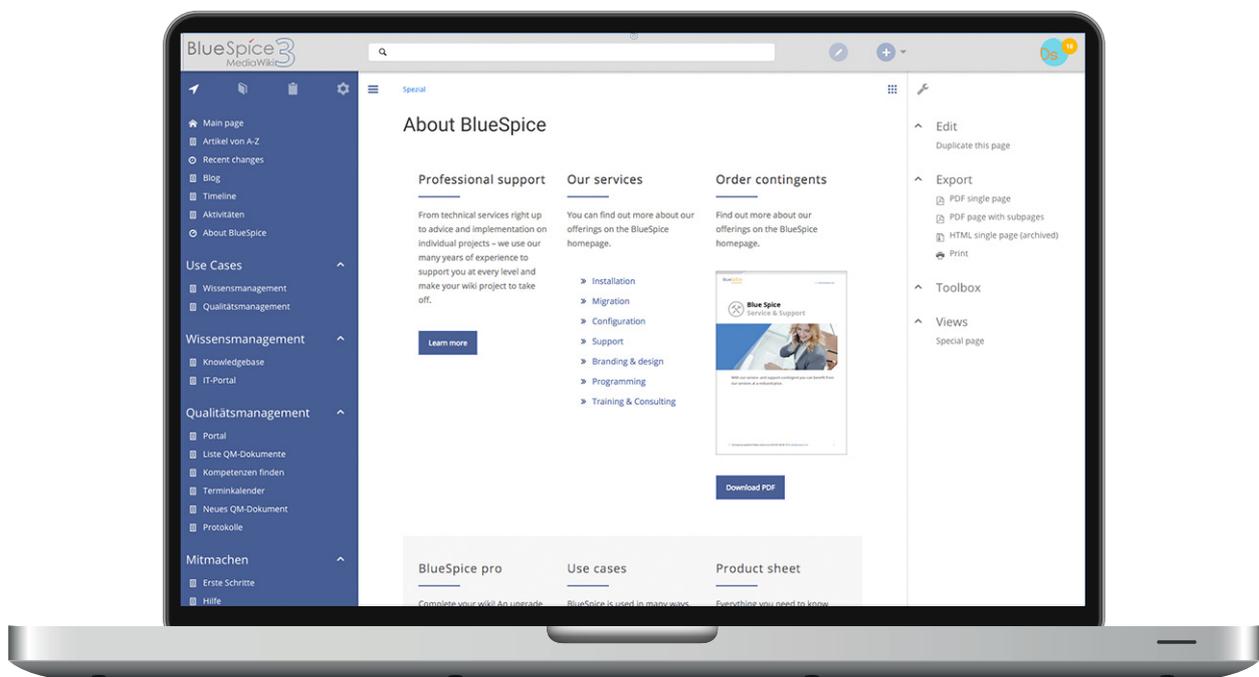
- View discussion posts at a glance and create your own.
- Filter, search, and recommend posts in the timeline.
- Discuss and comment on articles, rate posts, and follow discussions.
- Mark discussions as closed (resolved).
- Blog quickly: Publish blog posts quickly and easily.

## Simplified rights management

Wiki administrators now receive a standard selection of „roles“ (including admin, author, editor, reviewer, commentator or reader) that can be assigned to users for different namespaces. This eliminates the tedious task of selecting from over 100 individual rights per role. Further roles and rights constellations remain possible in the future. Our technicians will be happy to support you.

## Further novelties

- Documents can now be attached to the end of an article via drag & drop, ideal for all types of documentation.
- Admins will now find a clearer interface to configure the wiki.
- Multiple files can be uploaded at once.
- There is a two-column view of editing conflicts.
- Tables in the content area can be filtered.
- The central login functionality (LDAP and SAML) has been updated and further developed.



Graphic: exemplary view of the user interface of BlueSpice 3

### Access to the online demo:

→ [https://en.demo.bluespice.com/wiki/Main\\_Page](https://en.demo.bluespice.com/wiki/Main_Page)



# How to upgrade to BlueSpice 3

*A staggered and clearly defined upgrade process ensures that your data is migrated securely and reliably to BlueSpice 3 and you can quickly get back to productive work.*

## Is the upgrade an automated process?

No, an upgrade must be carefully planned. You retain full control over implementation. It's best to let us know today if you're interested in upgrading and need more information or an estimate:

- **Create a support-ticket** titled „Upgrade to BlueSpice 3“, or
- Contact your project manager Sabine Gürtler or Radovan Kubani or
- Contact our office for support at +49(0) 941 660 80 0 or via e-mail at: [support@bluespice.com](mailto:support@bluespice.com) with your upgrade request.

## What are the costs of upgrading?

The effort depends on your system environment and the adjustments in your system.

The adaptation of the rights system is included in the upgrade. In general, we assume an average time expenditure of two working days for a standard system. In addition, there are design efforts as well as the connection to the central authentication system. If you are running a WikiFarm please contact us for further details on the upgrade modalities. After an initial effort estimate we will be happy to provide you with an offer for your upgrade.

### **Did you know?**

Your remaining support contingents will be fully deducted from the upgrade costs.



## How does the upgrade work?

After you have informed us about your upgrade request, the next steps will follow:

### **Planning the process:**

- Check of the technical infrastructure (server etc.)
- Check of your wiki architecture as well as the extensions used and your customer-specific adaptations
- Check of your support contingent for open hours to be deducted from the upgrade costs
- Presentation of a cost estimate by Hallo Welt!

### **Preparation:**

- Update of the server environment according to the new system requirements

### **Implementation:**

- Commissioning and appointment agreement
- Parallel installation of BlueSpice 3
- Adaptation of BlueSpice 3 to the existing specifications
- Migration of system data from the existing production system; test run of BlueSpice 3
- Acceptance and approval by the customer
- Switching the old system to „read only“ (no more changes in the old system)
- Migration of your complete content from the old system to BlueSpice 3
- Change the web address (URL) to BlueSpice 3
- Activation of BlueSpice 3 and deactivation of the old system

### **Free online training (up to 12 participants):**

We are happy to accompany the changeover process to BlueSpice 3 at our contract customers with a 2-hour online training session for your team. In this training we will go into details about important innovations and gladly answer your questions.



## How does the change to the new rights management take place?

Together with you we check the existing configuration and ensure that your requirements are also met in the new system so that you can continue to work seamlessly.

## What does the new „look & feel“ mean for us?

A new software version always comes along with some rearrangement. Readers will be excited about the support of mobile devices. For power users and admins many functions are new and - as we find - well arranged. From our own experience we can say that the usual functions can be found quickly and working with BlueSpice 3 is really fun. Do you use the Branding Package (formerly Design Package)? We would be happy to check how your design specifications can best be adopted in BlueSpice 3.

## Do I have to change my contract?

No. The upgrade to the new version does not require a contract change. The subscription contracts provide for large version leaps. There are some very old contractual relationships in which we recommend that you update the contract due to evolving legislation. We will address the affected customers in the near future.

## How long will BlueSpice 2 be supported?

From now on we will focus our development on BlueSpice 3. Patches will be offered for BlueSpice 2 for the foreseeable future. Support for BlueSpice 2 will expire at the end of April 2020. An upgrade should therefore be considered in a timely manner. We will be happy to advise you.

## Our webinars

*In our online webinars, we present elementary innovations in BlueSpice 3 and are happy to answer your questions. We look forward to your participation!*

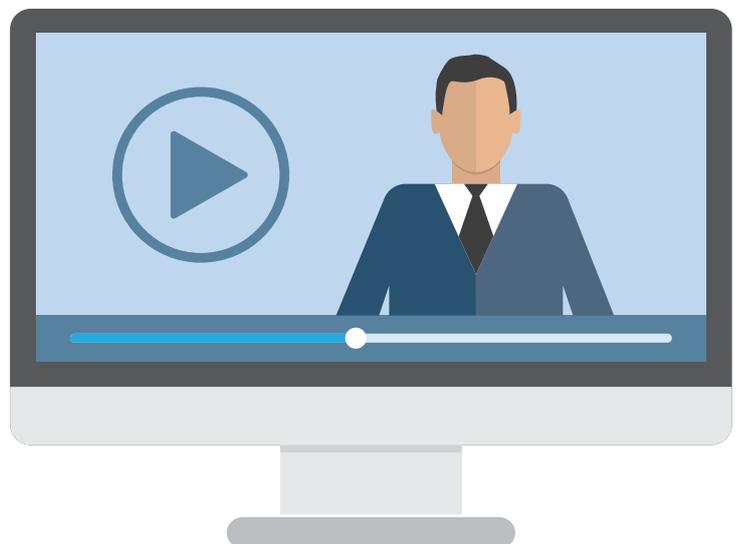
### Dates and times:

- October 25, 2018 3 p.m. CEST
- November 29, 2018 3 p.m. CET
- December 13, 2018 3 p.m. CET
- January 17, 2019 3 p.m. CET
- February 14, 2019 3 p.m. CET

Duration: 60 - 90 minutes

### Doesn't fit your schedule?

No problem. We will be happy to arrange an individual webinar appointment with you. Please contact us.



## How to sign up

Please click the following link to register for one of our online webinars. After your registration you will receive an e-mail with your login data.

<https://bluespice.com/webinar>



## Contact us

***Do you have questions about your upgrade?***

*We will be happy to take the time for your individual request and advise you on the possibilities.*

Your contact person: Sabine Gürtler or Radovan Kubani

Hallo Welt! GmbH • PO Box (Postfach): 11 02 09 • 93015 Regensburg

E-Mail [support@bluespice.com](mailto:support@bluespice.com)

Telefon +49 (0)941 660 80 0

Telefax +49 (0)941 660 80 189

Website [www.bluespice.com](http://www.bluespice.com)

## More than 80.000 downloads in 160 countries.

BlueSpice is a brand of Hallo Welt! GmbH, Germany's leading service provider for MediaWiki solutions.

Our company was founded to make the technology and concepts of Wikipedia usable for companies.

That's why we have been developing the collaborative knowledge management system BlueSpice since 2007. The platform is now used in more than 160 countries worldwide with over 80,000 downloads.

With our growing team of around 18 employees, we develop solutions for knowledge and quality management, IT- and technical documentation as well as organization manuals and wiki-based customer service and support solutions. By providing a complete and relevant set of accompanying services, we ensure that wiki projects are carried out in a structured manner. We consistently focus on open source software and are one of the world's leading providers and consultants for MediaWiki.

